

Transport claim form

In the event of a claim, please complete this questionnaire digitally and forward it to schaden@conzeptas.eu or to your personal claims handler.

Contract no. _____	Insurer _____
Policyholder (PH)	
Name _____	
Street, no. _____	
Postcode, city _____	
Phone no. _____	
E-Mail _____	

General Information about the claim

Bank details for payment

IBAN no. _____ BIC-/SWIFT-Code _____

Damage occurrence

Journey from _____ to _____

Means of transport _____ License plate _____

For general policies: Transport registered on _____ Sheet no. _____ Serial no. _____

When did the damage occur? date: _____ at _____ o'clock

Where did the damage occur? _____

Who noticed the damage first? / And when? _____

When did you become aware of the damage? date: _____ at _____ o'clock

Who caused the damage? _____

Were claims against third parties (carriers, forwarders) secured? ☐ no reason _____

☐ yes on _____

Delivering transport company? Name _____

Address _____

Was the damage reported to the police?
(In case of theft, burglary, fire, transport accident) ☐ yes on _____

☐ no reason _____

Report filed with (police station) / Diary No. _____

What security measures were taken to prevent theft/burglary?

Damaged item(s)

What type of goods were affected by the damage?	Factory no. _____	Year of manufacture _____
	Current value _____	New value _____
Was the insured good in proper condition at the start of transport? _____		
How were the goods packed and loaded? _____		
Are there any visible damages to the means of transport?	☐ Yes ☐ No	Art: _____
Are there any visible damages to the packaging?	☐ Yes ☐ No	Art: _____
Estimated amount of damage: _____		
Is it a total loss?	☐ No ☐ Yes	_____
Where can the damaged goods be inspected? _____		
	Name/ Address _____	_____
Which loss adjuster/expert inspected the damage? _____		
Is there any other insurance for the goods? _____		

Cause, type and course of the damage?

(Detailed description, possibly on a separate sheet; please use sketches, photos, brochures, etc. for explanation!)

I have answered the questions in the claim report truthfully and to the best of my knowledge.

Data protection

We use personal data provided to us by the policyholder for the issuance and administration of the insurance, including the processing of related claims. Further information can be found in our framework data protection policy at <https://www.conzeptas.eu/en/legal-information/>. This framework data protection policy can also be requested at any time by emailing info@conzeptas.eu.

Place, date

Signature of the policyholder