

Claim form Product Liability

In the event of a claim, please complete this questionnaire digitally and forward it to schaden@conzeptas.eu or to your personal claims handler.

Contract no. _____

Insurer _____

Policyholder (PH)

Name _____

Occupation _____

Street, no. _____

Postcode, city _____

Phone no. _____

E-Mail _____

Claimant / injured party

Name _____

Occupation _____

Street, no. _____

Postcode, city _____

Phone no. _____

E-Mail _____

General Information about the claim

Claim no. _____

Occurrence of claim

Date _____ Time of day _____

Place of damage

Street, no. _____

Postcode, city _____

Reported by

☐ Policy holder

☐ Solicitor

☐ Claimant

☐ Other person

Are you liable for the claim?

☐ Yes ☐ No

Is there a family, employment, rental, lease, or other contractual relationship between you and the claimant?

☐ Yes ☐ No

Was the damaged item rented, leased, borrowed, or entrusted to you?

☐ Yes ☐ No

Is there insurance coverage for the damaged item under another policy?
(If yes, specify insurer and policy number)

☐ Yes ☐ No

Is a police/authority investigation to be expected?

☐ Yes ☐ No

Does the case involve product liability including recall costs?

☐ Yes ☐ No

Damaged item(s)

Item(s) affected by the damage

Year of purchase _____ Purchase price _____ €

Estimated damage amount _____ €

Injured persons / Claimants

Description of Damage Event

I have answered the questions in the damage report truthfully and to the best of my knowledge.

Data protection

We use personal data provided to us by the policyholder for the issuance and administration of the insurance, including the processing of any related claims. Further information can be found in our General Data Protection Policy at <https://www.conzeptas.eu/en/data-protection/>. This General Data Protection Policy can also be requested at any time via email at info@conzeptas.eu.

Place, date

Signature of the policyholder

Annex – Product Liability Claims

Description of the product causing the damage	
Intended use	
Are you the manufacturer, seller, or distributor of the product?	
Was the damage caused or co-caused by your supplier? (If yes, please provide name and address)	
How many of your products are defective? Do the defective products come from one or several production batches?	
Delivery date (please attach delivery note)	
Is the batch identifiable by serial number?	
Do retention samples exist? If yes, with whom?	
Was an outgoing goods inspection carried out? Was an incoming goods inspection customary for the industry carried out by the customer?	
What is the (alleged) defect of your product?	
What allegations and claims are being made in detail? Have you or an expert examined the complaints?	
Are you at fault for the defect? If yes, in what way?	
Contractual relationship between you and the claimant (including recall losses) Please check applicable boxes and attach supporting documents (e.g. contracts, terms and conditions, guarantees, manufacturer's instructions, etc.)	☐ General Terms and Conditions (GTC) ☐ Special delivery conditions ☐ Special liability agreements ☐ Special warranty agreements ☐ Assurances of product properties ☐ Manufacturer's instructions ☐ Development order ☐ Other