

Claim form Luggage insurance

In the event of a claim, please complete this questionnaire digitally and forward it to schaden@conzeptas.eu or to your personal claims handler.

Contract no. _____ **Insurer** _____

Policyholder

Name _____

Street, no. _____

Postcode, city _____

Phone no. _____

E-Mail _____

General Information about the claim

Claim number (if already available): _____

Bank details for payment

IBAN no. _____ BIC-/SWIFT-Code _____

Type and duration of trip

☐ Business ☐ Private or holiday trip from _____ to _____

How many people were travelling at the time the claim occurred? _____

When was the damaged discovered? date: _____ time: _____

Report

The damage was reported on _____ time _____ at the following location
and a list of the stolen items was handed over (please attach certificate):

☐ Police ☐ Transport company ☐ Hotel Mgmt. ☐ Lost property office

☐ Other: _____

Department _____ File Reference _____

Processed by _____

Damaged item(s)

Estimated damage amount _____ €

Is it a total loss? ☐ Yes ☐ No

Is the item covered by other insurance? (e.g. household contents, luggage insurance through a travel company)

☐ Yes ☐ No Insurer/insurance number _____

Detailed description of the circumstances of the damage

(please enclose a separate sheet, sketch or photos if necessary)

Witnesses to the incident: _____

In the case of burglary or theft

Where were the stolen items stored? _____
How were the stolen items secured? _____
What traces were found? _____
(if applicable, enclose a copy of the repair bill)

Additionally in the case of burglary from/of a motor vehicle

When was the vehicle parked? date: _____ time: _____
Where was the vehicle parked? _____
What damage has been found on the vehicle? _____
Has the vehicle damage been reported to an insurer? ☐ Yes ☐ No
Insurer _____

CONZEPTA'S Assekuranzmakler AG is hereby authorized to accept on our behalf as the policyholder any benefits that the insurer is required to provide under the insurance contract. This includes, in particular, claims payments.

Data protection

We use personal data provided to us by the policyholder for the issuance and administration of the insurance, including the processing of any related claims. Further information can be found in our General Data Protection Policy at <https://www.conzeptas.eu/en/data-protection/>. This General Data Protection Policy can also be requested at any time via email at info@conzeptas.eu.

Place, date

Signature of the policyholder

List of damages

Please assign the items affected by the claim to the persons travelling with you.

Serial no.	Description if the items affected	Number of items	Date of purchase	Supplier please enclose invoice attached	New value	Current value
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						

List of undamaged or recovered luggage
(including items carried on the person)

Serial no.	Item	Date of aquisition	New value	Current value